

## IT Digital Commerce Graduate

At Musgrave, we've been Growing Good Business for over 140 years. And we're not stopping there. In fact, we're just getting started. As Ireland's largest private sector employer, we welcome talented people who want to be part of a thriving business with real purpose. Every role at Musgrave is a chance to define what Growing Good Business means.

We are currently recruiting for our award-winning Graduate Development Programme and we want you to bring your good to our business and develop your career with us.

**Role:** IT Digital Commerce Graduate

**Location:** Hybrid with office location in Dublin

**Type:** 2-year contract

**Travel Required:** Occasional business travel

**Department:** IT

## Purpose & Scope

There is now a multitude of ways to engage our customers, through online, mobile, in-store and other services. Our brands have an increasing number of digital channels, which we strive to work in a seamless manner with our in-store/physical experience. This is an exciting and dynamic area in Musgrave and we aim to be on the forefront of retail digital innovation in Ireland. We are looking for emerging talent with a passion for technology, business, and customer experience to support plans to keep pace with consumer facing technology, ensuring we are leaders in this space for our business customers.

## Key Activities

Work with relevant internal colleagues and our technology partners in relation to improving our suite of customer facing digital solutions. Activities will include:

- Working with our IT team to understand our current digital platforms
- Working with colleagues to understand and document business and customer demands
- Supporting resolution of service challenges / issues with our current proposition
- Supporting projects to improve/transform our digital experience
- Identifying ideas/opportunities for using digital to transform any aspect of our business, including in-store processes, eCommerce, logistics, and customer engagement
- Identifying potential IT suppliers to work with in relation to digital solution delivery
- Working with suppliers in relation to solution development and deployment

### Primary Relationships

- Head of Retail Digital
- Retail Digital Teams
- IT Director or Digital & Data
- IT Team
- Graduate Programme Officer

### Secondary Relationships

- Third-party IT suppliers
- Marketing Team
- Other graduates

### Essential Qualifications

- 2:1 Honours Degree (Level 8):
  - IT / Computer Science
  - Business degree with IT specialism
  - Mathematics / Analytics
  - User Experience
- Or
- 2:2 Honours Degree with a 2:1H Level 9 qualification e.g. Masters
- Practical internship or experience in a digital role is an advantage

### Desirable Qualifications

- Masters in business / analytics / technology
- Qualification in project management

### Essential Skills

- Basic understanding of technology and the function of databases, application layer, and presentation layer
- Understanding of leading digital platforms (e.g. Google, Amazon)
- Communication skills
- Analytical skills
- Project management skills
- Ability to deliver to aggressive targets and timelines

### Desirable Skills

- UX expertise (user experience)
- Commercial acumen
- Strategic thinking capability
- Understanding of APIs

## Our Values

At Musgrave our values and purpose challenge and inspire us to do the right thing. We work in alignment with our values of **building and sustaining long term stable relationships, built on a bedrock of honesty, working hard, achievement and not being greedy.**

