

IT Graduate – Digital Commerce

At Musgrave, we've been Growing Good Business for over 146 years. And we're not stopping there. In fact, we're just getting started. As Ireland's Largest private sector employer, we welcome talented people who want to be part of a thriving business with real purpose. Every role at Musgrave is a chance to define what Growing Good Business means.

We are currently recruiting for our award-winning Graduate Development Programme and we want you to bring your good to our business and develop your career with us.

Role: IT Digital Commerce Graduate
Type: 2-year contract
Department: IT

Location: Cork or Dublin as base office
Travel Required: Limited business travel
Rotations: Within the function

Purpose & Scope

Musgrave is one of the Europe's most successful family-owned businesses with a 146-year heritage in food and brand innovation, supporting communities across the island of Ireland and Spain. Every day we feed one-in-three people in Ireland through 11 market leading food and beverage brands that include SuperValu, Centra, Frank and Honest and Musgrave Market Place. We support thousands of retail and foodservice family businesses who live and work in the heart of the communities they serve. We are committed to becoming the most trusted and sustainable business in Ireland and we are making changes across the company to make sure that happens. We want to make a positive impact on the world, and we will support our suppliers and customers to make a difference too. We are seeking an IT Graduate with drive & commitment to work in our fast-paced, dynamic, customer-focused environment.

There is now a multitude of ways to engage our customers, through online, mobile, in-store and other services. Our brands have an increasing number of digital channels, which we strive to work in a seamless manner with our in-store/physical experience. This is an exciting and dynamic area in Musgrave, and we aim to be on the forefront of retail and wholesale digital innovation in Ireland. We are looking for emerging talent with a passion for technology, business, and customer experience to support plans to keep pace with consumer facing technology, ensuring we are leaders in this space for our business customers.

We are looking for you to join the wider Data & Digital IT team. With the vast estate and our never-ending ambition to deliver value for our colleagues in the wider business, we are always spinning up new projects and delivering at high pace. We have a broad group of stakeholders who we work closely with to ensure we deliver value and prioritise correctly.

Key Activities

Your activities in this role will include the following:

- Working with our IT team to understand our current digital platforms
- Working with colleagues to understand and document business and customer demands
- Supporting resolution of service challenges / issues with our current proposition
- Supporting projects to improve/transform our digital experience
- Identifying ideas/opportunities for using digital to transform any aspect of our business, including in-store processes, eCommerce, logistics, and customer engagement
- Identifying potential IT suppliers to work with in relation to digital solution delivery
- Working with suppliers in relation to solution development and deployment

We want you to take an active role in all the above working closely with Musgrave Colleagues and 3rd party Delivery and operations teams. We are looking for someone who is keen to constantly adjust and improve how we do things.

Although this role is a graduate role in the Data & Digital area, flexibility will be required in the role, and you may need in line with the needs of the business be required to work in other areas of IT.

Key Relationships

- Head of Retail/Wholesale digital
- Relevant Product Owner and Stakeholders
- Delivery partners
- Solution Architect
- Project and programme Managers
- Centralised IT Project Management Office (PMO)

Essential Qualifications

- Honours Degree (Level 8)
 - IT / Computer Science
 - Business degree with IT specialism
 - Mathematics / Analytics

Desirable Qualifications

- Practical internship or experience in a technical role is an advantage.
- Qualification in project management

Essential Experience

- Basic understanding of technology and the function of databases, application layer, and presentation layer
- Understanding of leading digital platforms (e.g. Google, Amazon)
- Team and collaboration orientation
- An understanding of software development lifecycle, quality assurance and information security

Desirable Experience

- Project management skills

Essential Skills

- Highly organised, structured and performance driven
- Innovative in your thinking with a willingness to learn and embrace new and existing technology
- Personable, proactive, excellent interpersonal and communication skills with the ability to interact and influence effectively at all levels across the business to get initiatives delivered
- Ability to build and sustain relationships that deliver results and effectively collaborative with diverse teams
- Able to work effectively in a matrix environment
- Able to work effectively in a hybrid environment (typically working from home, with 1 day per week in the office, but subject to change depending on Musgrave policy and project needs)
- Problem solving

Desirable Skills

- UX expertise (user experience)
- Commercial acumen
- Strategic thinking capability
- Understanding of APIs

Our Values

At Musgrave our values and purpose challenge and inspire us to do the right thing. We work in alignment with our values of: ***building and sustaining long term stable relationships built on a bedrock of honesty, working hard, achievement and not being greedy.***

